



HEALTH OVERVIEW AND SCRUTINY COMMITTEE: 23rd JAN 2017

REPORT OF DIRECTOR OF PUBLIC HEALTH

COMMUNITY SUBSTANCE MISUSE TREATMENT SERVICES

Purpose of report

1. The purpose of this report is to provide scrutiny members with an update on community substance misuse treatment services following the re-procurement that took place in 2016.

Policy Framework and Previous Decisions

2. A report has previously been presented to the Health Overview and Scrutiny Committee in September 2015 where the committee were consulted on the proposed model and the procurement timescales to ensure the new contract was in place by 1st July 2016.

Background

3. Following a period of redesign and procurement, Turning Point, a national social enterprise providing specialist substance misuse services, were awarded the contract to provide an integrated substance misuse treatment service across Leicestershire and Leicester City. The contract commenced on 1st July 2016 and combines adult and young person's community based services including those within the criminal justice service, and HMP Leicester. Whilst there is a single provider, Leicestershire County Council and Leicester City have separate contracts with Turning Point.
4. The Turning Point contract runs for 4 years with an option to extend for an additional 12 months. Commissioning partners include, Leicestershire County Council, Leicester City Council, Office of the Police and Crime Commissioner (OPCC), and NHS England. This partnership is underpinned by a Partnership Agreement.
5. Key elements of the new service include;
 - Equity of access across county and city from a hub and spoke model with one Co-ordinated Single Intake System (CSIS)
 - Clinically safe and effective services
 - Reducing harm and building sustainable recovery

Progress to Date

6. On award of the contract in February, Turning Point and commissioning partners commenced the Implementation Phase in readiness for the contract going live on 1st

July. This was a critical and challenging time, that required the bringing together of six existing service providers across Leicestershire and Leicester City into one service provider. For Turning Point this included receiving staff from multiple services, reviewing and consolidating various premises options, and timely data transfer within Information Governance protocols and security, whilst ensuring safe continuity of care for clients transferring.

7. The service successfully opened on 1st July 2016 with limited disruption to service users. Turning Point were able to take over the existing service hub in Coalville and opened a new hub in Loughborough. Co-location with other services/authorities had been negotiated in Harborough, Hinckley, and Melton and initially all existing satellite venues across the county continued to be used. These are currently being reviewed for suitability. A new central city centre hub opened in September 2016.
8. In December 2016 a launch event was held at the city centre hub in Eldon Street. This was very well attended, and included an opportunity for visitors to find out more about the interventions and services provided by Turning Point in Leicestershire. The event was attended by Lord Victor Adebawale (Turning Point Chief Executive), and Mr. E. F. White CC.
9. The Mobilisation Phase from 1st July has ensured that all service users were safely transferred and their treatment continued, and Turning Point continues to receive new referrals. Current service provision includes;
 - Single referral point/number;
 - Information and advice;
 - Assessment;
 - Psychosocial interventions;
 - Counselling;
 - Harm reduction services;
 - Clinical services including substitute prescribing and detoxification;
 - Peer mentoring support;
 - Groupwork programmes;
 - Mutual Aid/recovery support.
10. The service model includes separate and specific provision for young people and young adults, and also ensures reaching out to the most vulnerable and less visible members of our community. This requires Turning Point to establish operational protocols with key services to promote information sharing and joint working.
11. To ensure the effective delivery of the service a governance structure has been put in place. This includes monthly Contract Management Meetings held jointly (LCC and Leicester City) with Turning Point, and quarterly meetings that include other commissioning partners. In addition, a Strategic Board including commissioning partners and other relevant partners (National Probation Service, Police) meets every 6 months providing a broader strategic overview.
12. Key performance indicators have been agreed and Turning Point provided the first quarterly update (July- Sept) in November for discussion at the Contract Management Meeting. As anticipated, there have been teething problems with data uploads and data quality. These issues have been resolved between the Public

Health England (PHE) National Drug/Alcohol Treatment Monitoring System (ND/ATMS), and Turning Point, and commissioners will follow up to ensure future performance reports are more robust. However, local data and feedback has been positive and commissioners are reassured of delivery of a good quality service and progress to date.

13. Now core services are in place, priorities for the coming months include ensuring protocols and care-pathways are in place with broader stakeholders, and finalising additional management performance data.

Resource Implications

14. The overall annual contract value is £8,423,736, of which the Leicestershire contribution is £3,365,201. This contribution is funded from the Public Health Grant.

Conclusions

15. The procurement and implementation of the new contract for substance misuse treatment services ensured the successful continuation of service provision. Turning Point have managed the transfer well and commissioners are reassured by progress to date.

Background papers

Report to Health Overview + Scrutiny Committee on 9th September 2015
Report to Cabinet on 11th September 2015

Circulation under the Local Issues Alert Procedure

None

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List of Appendices

Appendix 1 – Turning point Leicestershire Contact Details

Relevant Impact AssessmentsEquality and Human Rights Implications

16. An EHRIA has been completed for the substance misuse procurement.

Crime and Disorder Implications

17. Individuals treated for and supported to recover from substance misuse are less likely to reoffend and/or behave anti-socially. This will impact positively on crime and disorder.

Appendix 1

Turning Point Leicestershire – for referrals, and more information

Phone – 0330 303 6000

Online – www.wellbeing.turning-point.co.uk/leicestershire

Email – LLreferrals@turning-point.co.uk

Hubs –

Loughborough – 55-56 Woodgate, Loughborough, LE11 2TG

Coalville – 42 High Street, Coalville, LE67 3EE

City Centre – 2 Eldon Street, Leicester, LE1 3QL

Young People/Young Adult Hub – 165 Granby Street, Leicester, LE1 6FE

For details of additional community/satellite venues sites across the County contact Turning Point.

Self- referrals accepted.

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